

ALISTAIR CAUTION

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PERSONAL OVERVIEW

I am highly experienced in IT, have completed a Bachelors Degree in Entertainment Technology, a Higher National Diploma in Computer Science and am currently finishing a Masters Degree dissertation in Digital Media. I have a wide range of skills in computing, design, order processing and am able to work on my own initiative or as part of a team.

I am highly adept in networking, hardware, web/graphic design and a wide range of software. Having performed duties as Course Representative for my Masters Degree, I also have experience in leadership, teamwork, negotiation, problem solving and delegation of duties. During college, I volunteered as an Assistant IT Teacher in my spare time and helped teach classes of secondary school children.

I can speak basic Spanish, enjoy reading, building computers and swimming. Before I left London to go to University, I swam competitively for my home borough of Waltham Forest. I often listen to music and also play the piano. One of my main hobbies is the Japanese art of origami, which I have been practising since an early age.

EXPERIENCE

During my time in University I've worked on several web projects, from creating e-shops using CSS and JAVASCRIPT to building cross-platform mobile websites for browsing on the move. I've used PHOTOSHOP and DREAMWEAVER to design graphically-rich websites allowing online purchasing and data-storage and have worked with FLASH, DIRECTOR and 3DS MAX to build information kiosks, website buttons and short online animations.

I am currently finishing a design-project and dissertation involving coding new software for 5th Dimensions virtual reality sensor glove. I've been working at the driver-level to map input and output from the hardware and enable the data to be used to create a virtual reality piano player. Tying in with this, in my spare time I've been using 3D STUDIO MAX, anticipating the next stage of the project, which is developing the 2D graphics I've created for the system into a full 3D musical environment.

I've also been involved in the creation of mobile websites and worked on a prototype for Vue Cinemas which required the frequent and efficient updating of database information and retrieving mobile orders from customers. I am familiar with a wide-range of networking environments and am comfortable working with Windows and Unix-based operating systems and design-tools.

RECENT EMPLOYMENT HISTORY

Vodafone PLC (2004-2005-Part Time During University)

Whilst working as a Customer Services / Sales Advisor in Vodafone I gained a great deal of experience dealing with a wide variety of queries and problems. As part of the Sales Team I worked towards targets and helped business clients and customers choose the right technology and contracts for their needs. I quickly learnt the complex computer software used to deal with network testing, account administration and registering new clients. The software included EPOS, GEMINI and CSM. As part of my duties as a Sales Advisor, I also memorised the large variety of technology, handsets, services and contracts Vodafone had to offer. Working in Customer

Services, I also helped clients who had problems with their handsets and troubleshoot issues with the network and systems in general. Troubleshooting skills played a major part in my position and I had good opportunity to use and develop my skills at identifying and fixing problems quickly and efficiently.

Ottaker's Bookstore (1998-2000-Part Time During College)

During my employment I was in charge of customer relations and order processing for my section. I worked at the counter, recommended book titles from my own experience and managed customer information on the system. I also had an entire floor under my care and delegated tasks to newer employees. Additionally, I answered customer queries, dealt with any customer problems and assisted in stock taking.

SOFTWARE EXPERIENCE

Retail: EPOS | Gemini | CSM

OS: Microsoft Windows (all versions) | Mac OS X | Suse Linux (Gnome & KDE)
Ubuntu Linux (KDE) | Bart Preinstalled Environment

General: MySQL | Microsoft Office (2000, XP, 2003) | Open Office | Goldwave
Visual Basic 6.0 | Microsoft Publisher | Movie Maker

Web: Macromedia Dreamweaver | Macromedia Flash MX | Microsoft Frontpage
Apache | BIND | Openwave | WS_FTP | Arachnophilia | CSS | Javascript

Graphics: Adobe Photoshop CS | GIMP | 3D Studio Max | Macromedia Flash
Macromedia Director | Vectorworks 11 | Jasc Paintshop Pro | Corel Draw

QUALIFICATIONS

2004-2006 (Graduate July 2007)

Postgraduate Degree:

MSc (Hons) Digital Media

2002-2004

Undergraduate Degree:

BSc (Hons) Entertainment Technology

2000-2002

Higher National Diploma:

Computer Science

1994-2000

College & Secondary School:

A-Level English 'C' | 10 GCSEs 'A - C'

REFERENCE

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